

Mosaic System Requirements

POS SERVER*

	Minimum / Supported	Notes
Server Operating System	Microsoft® Windows Server® 2012 Microsoft® Windows Server® 2016	IIS must be enabled Both 32-bit and 64-bit are supported
Microsoft .NET Framework	4.8	
Microsoft SQL Server	Microsoft® SQL Server® 2012 Microsoft® SQL Server® 2014 Microsoft® SQL Server® 2016	Standard or Enterprise
Hardware	CPU: 2.4 GHz RAM: 32 GB [†] HDD: 1 TB	All hardware must have the necessary ports available to support the peripherals that are intended to be used. [†] An additional 8 GB of RAM is recommended for every additional 30 POS Terminals.
Browser	Edge, Chrome, Firefox	A PDF plugin may be required to view Mosaic reports in PDF format. Browsers should be set for automatic updates and always be on the latest version.
Display	1024 x 768	Minimum recommended

POS SERVING LINES

	Minimum / Supported	Notes
Client Operating System	Microsoft® Windows® 10	64-bit highly recommended. 32-bit requires separate manual SQL install at each POS terminal.
Microsoft .NET Framework	3.5 SP1	
Microsoft SQL Server	SQL Express or SQL Express Local DB is automatically installed with Mosaic POS Serving Line to support Offline Mode	
Hardware	CPU: 2.4 GHz 1 Core, 1.86 GHz 2 Core, or 1.44 GHz Quad Core RAM: 2 GB HDD: 100 GB	All hardware must have the necessary ports available to support the peripherals that are intended to be used.
Display	800 x 600	Minimum supported

*Mosaic Cloud deployments only require the POS Serving Line software and browser software for administrative workstations.
POS Server specs are only applicable in district-hosted environments.

BACK OF THE HOUSE WEB

	Minimum / Supported	Notes
Client Operating System	Microsoft Windows® 10	Both 32-bit and 64-bit are supported
Hardware	CPU: 2.4 GHz RAM: 8 GB HDD: 100 GB	All hardware must have the necessary ports available to support the peripherals that are intended to be used.
Browser	Edge, Chrome, Firefox	A PDF plugin may be required to view Mosaic reports in PDF format. Browsers should be set for automatic updates and always be on the latest version.
Display	1366 x 768	Minimum recommended