



DATE

July 25th, 2023

Dear Gail Burns,

RECIPIENT

Yonkers Parking
Authority
8 Buena Vista Avenue
Yonkers, NY10701

Welcome to the UniFirst Family! As a new customer, we feel a short introduction is in order. Our Company is one of the largest suppliers in the uniform and textile services industry, serving 225,000 customer locations throughout the U.S. and Canada. We've built our business with an unwavering commitment to total customer satisfaction and a consistent dedication to quality services and products. These attributes have been at the core of our operating philosophy since 1936 and remain the drivers of our ongoing success today. Though a public company, we're also a family-run business with basic family values guiding us in all that we do...a fact that will become highly evident as you begin experiencing UniFirst service first-hand.

We are dedicated to making this business transition the most positive experience possible and look forward to the start of a long relationship between our companies. All of us at UniFirst will be continually striving to provide you with the best products and services available to ensure a lasting, mutually-beneficial relationship – one that's consistent with our foremost goal to keep "*Customers for Life.*"

We'd also like to emphasize that **listening** to our customers is a big part of what we do. So, throughout our relationship, if you ever have an issue, question, or concern, please let us know right away so we can resolve it quickly...just reference your customer #2532011

We thank you for your business and look forward to servicing you for many years to come!

Sincerely,

Robert Toshev
General Manager

P.S. - Enclosed is a copy of your UniFirst service agreement for your files. Again, if you have any questions, just let us know

UniFirst

UNIFIRST CORPORATION
205 GARFIELD AVENUE
STRATFORD, CT 06615
T 203.375.5831
F 203.375.5834



NEW ACCOUNT EXISTING ACCOUNT

INSTALLATION DATE _____
MM/ DD/ YYYY

CUSTOMER SERVICE AGREEMENT

LOC. NO. 069 - STRATFORD

COMPANY NAME (Customer) YONKERS PARKING AUTHORITY

ADDRESS 8 BUENA VISTA AVENUE, YONKERS, N.Y. 10701

ROUTE NO. _____

DATE _____

PHONE 914.965.2467

SIC/NAICS _____

The undersigned (the "CUSTOMER") orders from UniFirst Corporation and/or UniFirst Holdings, Inc. d.b.a. UniFirst and/or UniFirst Canada LTD. ("UNIFIRST") the rental service(s) at the prices and upon the conditions outlined:

Customer # 2532011

MERCHANDISE SERVICED								
ITEM DESCRIPTION	LOST/DAMAGED REPLACEMENT CHARGE	SERVICE FREQUENCY	NO. OF PERSONS/ISSUE PER PERSON	TOTAL NO. OF CHANGES/PIECES	PRICE PER CHANGE/PIECE	STANDARD/NON-STANDARD 1	TOTAL FULL SERVICE	TOTAL VAL-U-LEASE ²
4277 - Short Sleeve T-Shirt w/Pocket Moisture Management 100% Spun Poly.	13.60	1 - WEEKLY			0.11	STANDARD		
0871 - Long Sleeve T-Shirt w/Pocket Moisture Management 100% Spun Poly.	16.75	1 - WEEKLY			0.13	STANDARD		
10MY - MIMIX UTILITY CARGO PANTS	45.25	1 - WEEKLY			0.58	STANDARD		
04MO - SNAG-PROOF TACTICAL POLO	43.34	1 - WEEKLY			0.28	STANDARD		
08WE - UNISEX PERFORMANCE PRO+ HOODIE, ANSI TYPE R, CLASS 2	105.10	1 - WEEKLY			1.48	STANDARD		
<i>IOAI softshell cargo</i>	<i>27.30</i>	<i>1-weekly</i>			<i>0.31</i>	<i>standard</i>		

Minimum weekly charge applies, equal to 75% of the initial weekly install value.

OTHER CHARGES	AMOUNT
Garment preparation per piece	0.83
Name emblem per piece	.50
Company emblem per piece	1.67
Direct Embroidery: Wearer name per piece	2.78
Company name per piece	5.94

OTHER CHARGES	AMOUNT
Non-stock sizes per piece	SOURCEWELL PV
Special cuts per piece	SOURCEWELL PV
Restock/Exchange per piece	1.00
Automatic Wiper Replacement	
Automatic Linen Replacement	
DEFE (See description on reverse side)	3.89

PAYMENT TERMS: C.O.D. E.F.T. Approved Charge³

COMMENTS

API is fixed at 5%. DEFE is fixed at \$3.89 per week.

Approved charge: CUSTOMER agrees to make payments within 30 days of invoice receipt. A late charge of 1 1/2% per month (18% per year) for any amount in arrears may be applied.⁴

SALES REP: RAY SINANAJ
SALES REP (Print Name)
[Signature]
DATE 6/27/23

ACCEPTED⁵: Robert Toscher
LOCATION MANAGER (Signature)
[Signature]
LOCATION MANAGER (Print Name and Title)

The undersigned agrees to the attached Customer Service Agreement Terms and attests to have the authority to execute for the named CUSTOMER and to approve use of any personalization - including logos or brand identities - that has been requested.

ACCEPTED: Gail M. Burns
CUSTOMER (Signature)
DATE
Gail Burns, Exec. Director
CUSTOMER (Print Name and Title)
EMAIL gail.burns@ypa.yonkersn.gov.

¹ Out-sizes of otherwise Standard Merchandise are deemed to be Non-Standard Merchandise.
² Merchandise which is Val-U-Leased is not cleaned by UniFirst.
³ Charge status contingent upon continuing credit worthiness and may be revoked at UniFirst's discretion.

⁴ All returned checks and declined credit/debit cards subject to \$35 processing fee.
⁵ This Agreement is effective only upon acceptance by UniFirst Location Manager.